

GARBAGE AND RECYCLING COLLECTION

As you know since September 30, 2013, you can no longer use your own garbage cans nor put out garbage/recyclables that do not fit in County-provided roll carts.

There is no change to the frequency of collection with this new automated service. Yard waste continues to be collected manually at curbside, in containers provided by customers, or in bundles and/or bags.

The County encouraged you to "test drive" the new roll carts until January 15, 2014. But there are other options to assist with storing roll carts out of view. To get a smaller cart, you can request a one-time cart swap, down to either a 65-gallon or a 35-gallon cart. This one-time size change will be at **no charge** and arranged by contacting Waste Management (813 621-3053) from January 15 to March 15, 2014. Roll cart size changes after this swap-out period will incur a \$30 charge each.

Changing to a smaller size may help you to stay in compliance with the Providence Lakes deed restriction to keep your trash receptacles stored from view. Here are the dimensions of the roll carts: 95-gallon roll cart: 46.1 inches high by 27.7 inches wide by 31.6 inches deep; 65-gallon roll cart: 40.6 inches high by 26.7 inches wide by 28.1 inches deep. There is a 35 gallon container available and it is close to the typical 32 gallon container which most people used for manual collection. It is 33 inches high by 26.5 inches wide and 26.5 inches deep.

If you wondering what you can do with your own old garbage cans, they can be used for yard waste as the service for this pick-up is not changing. Or you have the option to put them inside your trash roll cart and Waste Management will take them for you that way.

IN ORDER FOR GARBAGE TO BE COLLECTED ALL ITEMS MUST FIT IN THE ROLL CARTS

Bulky items that do not fit in your cart can be disposed of at any of the County's four Community Collection Centers at no additional charge. Just remember to bring a copy of your current year's tax bill. You can request Special Collection Service; however, there is a fee for that. You can get complete details at <http://www.hillsboroughcounty.org/FAQ.aspx> or call the Public Utilities Customer Service Center at 813-272-5680, and press 1 for Solid Waste.

Disabled customers may apply to the Public Utilities Department for disability backdoor service. Residents who qualify through the application process will receive the backdoor services at no charge. If backdoor service is preferred and you are not disabled, a fee for this service may be negotiated directly between you and Waste Management.

If the roll cart needs to be repaired, contact Waste Management and it will be repaired or replaced within 3 days of the request or on your next garbage day. If you move, do not take the carts with you. They are to remain at the address where they were delivered.

REMEMBER: AS PER DEED RESTRICTIONS, GARBAGE CANS/ROLL CARTS MUST BE OUT OF SIGHT AND ARE NOT TO BE SEEN FROM THE STREET. THEY MUST BE KEPT IN YOUR GARAGE OR BEHIND YOUR FENCE.